



Self Review Attestation Summary: The Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021

October 2024

Elim Leadership College (ELC) programmes are delivered online and student distribution is spread throughout New Zealand. ELC supports academic achievement through maintaining a robust system of supporting learner wellbeing, health and safety.

The self-review summary provides an evaluation of ELC's implementation of the above code.

Outcomes 1 to 4 focus on establishing organisational structures to support a whole-of-provider approach to learner wellbeing and safety. This includes strategic goals and plans, the learner voice, having safe, inclusive, and accessible environments.

Outcomes 5 to 7 do not apply to ELC, as we do not provide student accommodation.

Outcomes 8 to 12 focus on additional wellbeing and safety practices for international learners. This includes ensuring they are well informed, receive appropriate information, advice and pastoral care.

The self-review includes evidence from student evaluations, feedback from mentors, supervisors and other stakeholders, academic achievement, staff feedback, and Semester Reports.

ELC has robust support systems in place which include but are not limited to:

- Policies and Procedures
- Wrap around support with dedicated Support Leads for each cohort (weekly connection)
- A Student Wellbeing Coordinator and Wellbeing Hub
- Counselling service (free)
- Mentors and Supervisors
- Block Courses – Students live in for 4 days, 3 nights twice a year
- Student voice – multiple avenues to have a voice including evaluations of orientation, courses, lecturers, block course, and scheduled one-on-one conversations with staff
- Development of a Disability Action Plan
- Individualised Learner Success Plans (as required)
- Protection mechanisms for the online learning environment
- Semester Reports (triangulated evidence)

ELC can strengthen

- Staff competency in Te Reo
- Developing connections to local iwi
- Celebration of diversity and cultures
- The learner voice in relation to Outcome 3 of The Code

Self Review Rating

ELC's overall assessment against the code is that we are at the Well implemented stage, with some areas that could be strengthened. An action plan has been developed.

Code Outcome	Detail	Self-review rating
Outcome 1	A learner wellbeing and safety system	Well implemented
Outcome 2	Learner Voice	Implemented
Outcome 3	Safe, inclusive, supportive, and accessible physical and digital learning environments	Implemented
Outcome 4	Learners are safe and well	Well implemented
Outcome 5-7	Student accommodation	Not applicable
Outcome 8	Responding to the distinct wellbeing and safety needs of the international tertiary learners	Well implemented
Outcome 9	Prospective international tertiary learners are well informed	Well implemented
Outcome 10	Offer, enrolment, contracts, insurance and visa	Well implemented
Outcome 11	International learners receive appropriate orientations, information and advice	Well implemented
Outcome 12	Safety and appropriate supervision of international tertiary learners	Well implemented